Certificate

Standard ISO/IEC 20000-1:2018

Certificate Registr. No. **01 103 2237301**

Certificate Holder: Ramco Systems Ltd.

No.64, Sardar Patel Road, Taramani, Chennai - 600113

India

Scope: The Service Management System supporting

the Provision of Maintenance & Support Services related to Ramco's Enterprise Solutions including Business Process

Outsourcing, Aviation Solutions and Business Analytics & Public Services Solutions for the

Global Market.

Proof has been furnished by means of an audit that the

requirements of ISO/IEC 20000-1:2018 are met.

Validity: The certificate is valid from 2022-06-29 until 2025-06-28.

First certification 2022

2022-07-01

TÜV Rheinland Cert GmbH Am Grauen Stein · 51105 Köln





